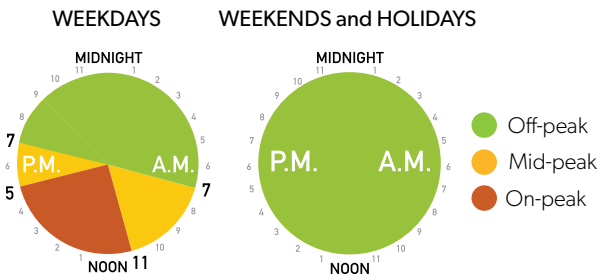


Summer time-of-use hours in effect

May 1 to October 31 time-of-use hours



New electricity prices for May 1, 2018

(mainly unchanged)

OFF-PEAK

6.5 ¢ / kilowatt hour (kWh)



MID-PEAK

9.4 ¢ (kWh)

ON-PEAK

13.2 ¢ (kWh)

These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.

For summer, households that aren't yet on time-of-use pricing will pay 7.7¢/kWh for the first 600 kWh of electricity they use per month and 8.9¢ for each additional kWh. Small businesses will pay 7.7¢/kWh for the first 750 kWh of electricity they use per month and 8.9¢ for each additional kWh.

If you signed a contract with an electricity retailer, you pay the price agreed upon in the contract, not the price set by the OEB.

For more information, visit oeb.ca OR call the numbers below.

OEB Consumer Relations:

1-877-632-2727 (Toll-free within Ontario)

416-314-2455 (Within the Greater Toronto Area or from outside Canada)

TTY:

1-844-621-9977 (Toll-free within Ontario)

416-544-5190 (Within the Greater Toronto Area or from outside Canada)



**ONTARIO
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Help for low-income consumers

ONTARIO ELECTRICITY SUPPORT PROGRAM (OESP)

This program provides low-income customers with a monthly ongoing bill credit ranging from \$35 to \$75 to reduce their electricity bill.

For more information, and to see if you qualify, visit OntarioElectricitySupport.ca or call 1-855-831-8151.

LOW-INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

Customers who are behind on their bill and face having their service disconnected may be able to get **up to \$500** in emergency assistance for their electricity bills (**\$600** if home is heated electrically) and **up to \$500** for their natural gas bills.

For more information, and to see if you qualify, please visit oeb.ca/leap.

For more ways to get help with your energy bills, please visit oeb.ca/billhelp



ONTARIO
ENERGY
BOARD

How the program works

STEP

1



Simply start by filling out the form at AffordAbilityFund.org or call 1-855-494-FUND

STEP

2



Next, you'll get a call from the Affordability Fund. We'll ask you some basic information, such as your net household income and average electricity bill.

STEP

3



You'll receive your free energy-saving kit and may qualify for a free in-home energy audit and installation of energy-saving products and appliances.

It all starts with your yes

See what you qualify for at:
AffordAbilityFund.org



Get in touch:



1-855-494-FUND
(1-855-494-3863)

Monday to Friday from
9:00 a.m. - 5:00 p.m. EST



info@AffordAbilityFund.org



Yes

we can help ease
what you spend on
electricity.
For good!

**Afford
Ability
Fund™**



AffordAbility Fund™ is a trade-mark of Affordability Fund Trust,
used under licence.

**Afford
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If energy-saving upgrades are out of reach, we're here to help.

Newmarket-Tay Power Distribution and community services are working together to help you improve your home's energy efficiency with free energy-saving upgrades.

You may qualify for free energy-saving products, including:



ENERGY STAR® certified LEDs



ENERGY STAR® certified appliances



Insulation and weatherstripping

Frequently Asked Questions

Who is offering this program?

The Affordability Fund is brought to you by the Government of Ontario, your local electric utility and community services.

Why is this program being offered?

This program helps Ontarians lower their electricity use and costs over the long term.

Do I have to pay for upgrades or installation?

No. If you qualify, all upgrades, including installation, are offered free of charge.

I do not qualify for financial assistance programs. Do I qualify for this program?

Yes – this program is for everyone who feels their electricity bill is a burden.

Spend less, save more!



All you need to do is let us know you need to reduce your electricity bill. Whether you rent or own, live in a house or an apartment, you are eligible.

Three ways we may be able to help:

- 1** Receive a Home Energy Kit with products which may include ENERGY STAR® certified light bulbs, a power bar and/or faucet aerators, along with energy-saving tips.
- 2** Receive a visit from a Home Energy Advisor. They'll create an Energy Plan for you and can arrange for ENERGY STAR® certified products and appliances.
- 3** If your home is heated electrically, you'll receive all the benefits listed above, plus you may qualify for home insulation and/or an ENERGY STAR® certified heat pump.

