

Dear Valued Customer:

Newmarket-Tay Power is committed to customers who may be affected by the Coronavirus (COVID-19) and to maintaining the safety of our employees along with business continuity for our vendors, stakeholders and communities we serve.

We realize that this may be a difficult time for everyone and want you to know that we are here to assist you in any way we can.

If you are experiencing financial difficulty, please contact our Customer Service Team and they will assist you in making payment arrangements.

Programs are available to eligible Low-Income customers to offer assistance through the Ontario Electricity Support Program (OESP) or emergency funding through the Low Income Energy Assistance Program (LEAP). For further information please contact (905) 895-6276.

We offer an online portal which allows you to monitor your account details and billing information. Enroll in E-billing to receive your bill electronically and join one of our convenient payment plans.

During these uncertain events we want to ensure that customers have peace of mind and know that their service will not be disconnected.

Contact Us:

Newmarket Customers: (905) 895-2309

Email: nmhydro@nmhydro.ca

Tay Customers: (705) 534-7281

tayhydro@tayhydro.com

Midland Customers: (705) 526-9361

midpuc@midlandpuc.on.ca

30132-I-0143